

I strongly believe that all equipment distributed for the purpose of giving deaf or voice-impaired persons access to telecommunications should NOT be limited in any way to only one telecommunications provider. I work for an organization which serves deaf and hard of hearing individuals. A number of individuals who have received equipment from Sorenson VRS were not aware that the equipment they agreed to have installed would limit them to using Sorenson VRS. They are now frustrated and disappointed that they have no choice in VRS providers as long as they continue to use the equipment. I urge the FCC to rule that such restrictive practices are not allowable.